



*Before*



*After*

## The Klinks

### **The Situation:** **Replacement Windows**

Bruce & Cheryl Klink discovered Barefoot and Company, while internet surfing on the Andersen web site in search of replacement windows. Confronted with the nagging issues of not being able to open and shut their windows properly and unwelcome drafts, the Klinks needed an immediate solution to their problems in terms of functionality and energy efficiency. They were also in the market for something that was aesthetically pleasing. Persuaded by the convenience of the company's proximity to their home, the company's professionalism and attractive product offerings the Klinks committed to Barefoot and Company.

### **Challenges:**

Initially, the Klinks desired replacement windows but were then met with uncertainty of whether a full replacement was actually needed. Wavering between full replacements and inserts, the Klinks came to a decision to have inserts installed after numerous consultations with expert window representatives.





*After*

### **Outcome:**

The experience exceeded the Klinks' expectations. They were particularly pleased with the quality of the product but were most impressed by the quality of service Barefoot and Company, Inc. provided. During the process installers and window representatives came out to consult and ensure correct measurements on numerous occasions for 24 windows, two French doors and two front doors.

Additionally, an inspection visit by the owner himself impressed the couple even more. Says Bruce, "On a scale of 1 to 10, I rate Barefoot and Company, a 10. While, it wasn't a huge job I was blown away by the level of service they provided. From start to finish they stayed on top of things. They provided a great product but the services were even better."

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